

**MEDION®**

**Instruction Manual**

**33.8 cm / 13.3" Notebook**

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# Table of Content

<b>1.</b>	<b>About these Instructions</b> .....	<b>4</b>
1.1.	Symbols and Key words used in these Instructions .....	4
1.2.	Proper Use .....	5
<b>2.</b>	<b>Declaration of Conformity</b> .....	<b>5</b>
<b>3.</b>	<b>Information on trademarks</b> .....	<b>6</b>
<b>4.</b>	<b>Safety Instructions</b> .....	<b>6</b>
4.1.	Dangers for children and people with reduced ability to operate electronics .....	6
4.2.	Operational Safety.....	7
4.3.	Never carry out repairs yourself .....	8
4.4.	Data backup.....	9
4.5.	Setup Location.....	9
4.6.	Environmental Requirements .....	10
4.7.	Ergonomics .....	11
4.8.	Connecting.....	12
4.9.	Cabling.....	13
4.10.	Information about the Touchpad.....	14
4.11.	Notes on the Battery.....	15
4.12.	Protecting the Display .....	16
<b>5.</b>	<b>Included with your Notebook</b> .....	<b>16</b>
<b>6.</b>	<b>Views</b> .....	<b>17</b>
6.1.	Open Notebook.....	17
6.2.	Left Side.....	18
6.3.	Right Side.....	18
<b>7.</b>	<b>Preparation for Starting-Up</b> .....	<b>19</b>
<b>8.</b>	<b>Power Supply</b> .....	<b>20</b>
8.1.	On/Off Switch.....	20
<b>8.2.</b>	<b>AC Power</b> .....	<b>20</b>
8.3.	General handling of rechargeable batteries .....	22
8.4.	Battery Mode.....	22
8.5.	Power Management (Power Options) .....	23
<b>9.</b>	<b>Display</b> .....	<b>24</b>
9.1.	Opening and Closing the Display .....	24
9.2.	Connecting an External Monitor.....	24
<b>10.</b>	<b>Data Input</b> .....	<b>24</b>
10.1.	Keyboard.....	24
10.2.	Touchpad.....	26
<b>11.</b>	<b>Sound System</b> .....	<b>26</b>
11.1.	External Audio Connections .....	26

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<b>12.</b>	<b>Network Operation</b> .....	<b>27</b>
12.1.	Wi-Fi (Wireless Network) .....	27
12.2.	Bluetooth .....	27
12.3.	Airplane Mode .....	28
<b>13.</b>	<b>Multi Card Reader</b> .....	<b>28</b>
13.1.	Inserting a Memory Card .....	28
13.2.	Removing Memory Cards .....	28
<b>14.</b>	<b>USB Port</b> .....	<b>29</b>
<b>15.</b>	<b>Securing Your Notebook</b> .....	<b>29</b>
15.1.	Password Setting (Power-on) .....	29
<b>16.</b>	<b>Resetting the notebook to its Factory Settings</b> .....	<b>30</b>
16.1.	System recovery with PowerRecover (optional).....	30
16.2.	System restore with Windows Recovery Options .....	31
<b>17.</b>	<b>UEFI Configuration</b> .....	<b>33</b>
17.1.	Executing the UEFI Configuration .....	33
<b>18.</b>	<b>FAQs – Frequently Asked Questions</b> .....	<b>34</b>
<b>19.</b>	<b>Customer Service</b> .....	<b>36</b>
19.1.	What To Do in Case of Hardware Problems .....	36
19.2.	Find the Cause .....	36
19.3.	Do You Need More Help? .....	36
19.4.	Driver Support .....	36
19.5.	Transport.....	37
19.6.	Maintenance.....	37
<b>20.</b>	<b>Upgrading/Modifying and Repair</b> .....	<b>38</b>
20.1.	Notes for Service Technicians .....	38
<b>21.</b>	<b>Recycling and Disposal</b> .....	<b>38</b>
<b>22.</b>	<b>European EN ISO 9241-307 Class II Standard</b> .....	<b>39</b>
<b>23.</b>	<b>Legal notice</b> .....	<b>41</b>
<b>24.</b>	<b>Index</b> .....	<b>42</b>

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# 1. About these Instructions



Before using the device for the first time, please read these operating instructions carefully, paying special attention to the safety notices.

This device should only be used as designated and as described in these instructions.

Please keep these instructions in a safe place for future reference.

Always include these instructions if selling or giving away the device.

## 1.1. Symbols and Key words used in these Instructions

	<b>DANGER!</b> Warning of immediate risk of fatal injury!
	<b>WARNING!</b> Warning: possible mortal danger and/or serious irreversible injuries!
	<b>WARNING!</b> Warning: danger due to excessive volume!
	<b>CAUTION!</b> Warning: possible light or moderate injuries!
	<b>PLEASE NOTE!</b> Please follow the guidelines to avoid property damage. Additional information on using the device.
	<b>PLEASE NOTE!</b> Please follow the guidelines in the operating instructions.

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## 1.2. Proper Use

This device is designed for the use, management and editing of electronic documents and multimedia content, as well as for digital communication. The device is intended for private use only and not for industrial/commercial use.

Please note that we shall not be liable in cases of improper use:

- Do not modify the device without our consent and do not use any auxiliary equipment which we have not approved or supplied.
- Use only spare parts and accessories which we have supplied or approved.
- Follow all instructions in this manual, especially the safety information. Any other use is deemed improper and can cause personal injury or damage to the product.
- Do not use the device in areas where there is a risk of explosion such as tank farms, fuel storage depots or areas in which solvents are processed. It is also not permitted to use this device in those areas where the air is polluted with fine particles (e.g. flour dust or sawdust).
- Do not use the device in extreme environmental conditions.

## 2. Declaration of Conformity

This product is supplied with the following wireless features:

- Wireless LAN
- Bluetooth

Medion AG hereby declares that this product conforms to the following European requirements:

- R&TTE Directive 1999/5/EC
- Ecodesign Directive 2009/125/EC
- RoHS Directive 2011/65/EU

Should your device work with a network connection in the 5 GHz frequency range of the inbuilt wireless LAN solution, then it can only be used inside buildings in all EU countries.\*

Full declarations of conformity are available at [www.medion.com/conformity](http://www.medion.com/conformity).



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\* In order to meet this requirement, you should not use channels 34-64 at your wireless LAN access point.

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### 3. Information on trademarks

Windows® is a registered trademark of Microsoft®. Intel, the Intel Logo, Intel Inside, Intel Core, notebook, and Core Inside are trademarks of Intel Corporation in the U.S. and/or other countries.

**HDMI**®, the HDMI logo and the name High-Definition Multimedia Interface are registered trademarks of HDMI Licensing LLC.

Other trademarks are the property of their respective owners.

### 4. Safety Instructions

#### 4.1. Dangers for children and people with reduced ability to operate electronics

This device may be used by children over the age of 8 and by persons with limited physical, sensory or mental abilities or by those without experience and knowledge, if they are supervised or have been instructed in the safe use of the device and understand the ensuing dangers.

- Children should be supervised to ensure that they do not play with the device.
- Cleaning and user maintenance must not be carried out by children unless they are supervised.
- Keep the device and accessories out of reach of children.



#### **DANGER!**

#### **Risk of suffocation!**

Packaging film can be swallowed or used improperly. Therefore, there is a risk of suffocation!

- ▶ Keep packaging material such as plastic film or plastic bags away from children.

---

## 4.2. Operational Safety

Please read this section carefully and follow all instructions given. The instructions will help you to operate the notebook reliably and increase its service life.

- Never open the housing of the notebook, battery or AC adapter! This could result in an electric shock or even ignite a fire which will damage your notebook.
- Do not insert anything into the notebook through the slots and openings. This could result in an electric shock or even ignite a fire which will damage your notebook.
- The slots and openings on the notebook are for ventilation purposes. Do not cover these openings as this could cause the device to overheat.
- The notebook is not intended commercial or industrial use.
- To avoid damage from lightning strikes, do not operate the notebook during thunderstorms.
- Do not place any objects on top of the notebook and do not exert pressure on the display. Otherwise, there is a risk that the display may break.
- If the screen breaks, there is a danger of injury. If this happens, pick up the shattered pieces wearing protective gloves and send them to your service centre for professional disposal. Finally, wash your hands with soap, as the pieces may have been contaminated with chemicals.
- Do not fold the display back by an angle of more than 120°. Exceeding this value may damage the housing or the notebook. Always hold the display firmly by the middle when folding it back, adjusting the position and closing it. Failure to do so may damage the display. Never use force to open the display.
- In order to avoid any damage to the device, ensure that the plug contacts do not come into contact with water under any circumstances. If this should occur, it is imperative that the plug contacts are dried thoroughly before the device is used again.

- 
- To avoid damaging the screen, do not touch it with fingers or sharp objects.
  - Never lift the notebook up by the display as this could break the hinges.
  - Over time, dust can collect inside the notebook which then blocks the vents. This can lead to an increase in the fan speed and, therefore, also increase the operating volume of your notebook. It can also lead to overheating and malfunctions.
  - Should the below occur, switch the notebook off immediately/ do not switch the notebook on, disconnect the mains plug and contact customer services if
    - the AC adapter or the attached power cable or plug is burnt or damaged. Replace faulty mains cables/mains adaptors only with original parts. These parts should not be repaired under any circumstances.
    - the notebook housing is damaged or liquid has penetrated into the device. Have the notebook inspected by customer services. Otherwise, it may not be possible to operate the notebook safely. There may be a risk of electric shock and/ or harmful laser radiation!

### **4.3. Never carry out repairs yourself**



#### **CAUTION! Risk of electric shock!**

There is a risk of electric shock if repairs are not carried out by qualified personnel!

- ▶ Never try to open or repair the product yourself!
- ▶ In the event of a fault, please contact the Service Centre or an approved repair specialist.



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## 4.4. Data backup



### **PLEASE NOTE!**

#### **Loss of data!**

Back up your data to external storage media before each update. We do not accept any liability for claims for compensation arising from loss of data or any consequential loss or damage.

## 4.5. Setup Location

- Keep your notebook and all connected devices away from moisture and avoid dust, heat and direct sunlight. Non-compliance with these instructions can lead to faults or damage to the notebook.
- Do not use the notebook outdoors because external elements, such as rain, snow, etc., could damage it.
- Set up and operate all components on a stable, level and vibration-free surface to prevent the notebook from falling down.
- Do not operate the notebook or power adaptor for long periods on your lap or any other body part as the heat dissipation on the underside can result in uncomfortable overheating.
- This device is not suitable for use with VDU workstations.

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## 4.6. Environmental Requirements

- The notebook is most reliably operated at an ambient temperature between 5 °C (+41 °F) and 30 °C (+86 °F) and at a relative humidity between 20% and 80% (without condensation).
- When powered off, the notebook can be stored at temperatures between 0 °C and 60 °C (+32 °F and 140 °F).
- During a thunderstorm, unplug the AC adapter from the wall outlet. For extra safety, we recommend using an overvoltage protection device to prevent the notebook from sustaining damage as a result of power surges or lightning strikes.
- After transporting the notebook, wait until the device has reached room temperature before switching it on. Large changes in temperature or fluctuations in humidity can cause moisture build up within the notebook due to condensation. This can cause an electrical short circuit.
- Keep the original packaging in the event the device needs to be sent in for repairs.

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## 4.7. Ergonomics



### PLEASE NOTE!

Avoid dazzle, reflections and a light-dark contrast that is too strong in order to protect your eyes.

The notebook should never be placed next to a window because this is the brightest part of the room in daylight. This brightness can make it more difficult for the eyes to adjust to the darker display. The notebook should always be positioned so that the direction of vision is parallel to the window front.

Setting up the notebook with your back to the window is incorrect as reflections from the bright window on the screen will then be unavoidable. A position looking onto the window is also incorrect as the contrast between the dark screen and the bright daylight can cause problems for the eyes to adjust and result in problems.

The parallel line of vision should also be maintained in relation to artificial lighting equipment.

In other words, the same criteria and principles apply where the workspace is illuminated with artificial light. Where space restrictions make it impossible to set up the screen as described, then correct positioning (rotating, tilting) of the notebook/screen can prevent dazzling, reflections and excessive bright-dark contrast, etc. In many cases, an improvement can also be achieved by using slats or vertical blinds on the windows, partition walls or by changing the artificial lighting equipment.

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## 4.8. Connecting

Follow the instructions below to connect your notebook correctly and safely:

### 4.8.1. Power Supply



#### **CAUTION!**

#### **Risk of electrical shock!**

There are live components inside this AC adapter. In the event of an unintentional short circuit of this AC adapter, there is a risk of electrical shock or fire!

▶ Do not open the housing of the AC adapter.

- The wall wall must be close to the notebook and easily accessible.
- To disconnect the power supply from your notebook (via the AC adapter), pull the plug from the power outlet.
- Plug the notebook's AC adapter into AC 100 – 240 V~ 50/60 Hz. earthed sockets only. If you are not sure about the power supply at the set-up location, please ask your electricity supplier.
- Only use this notebook and accompanying AC adapter with each other.
- For extra safety, we recommend using an overvoltage protection device (surge protector) to prevent your notebook from sustaining damage as a result of power surges or lightning strikes.



#### **PLEASE NOTE!**

Only use this notebook and accompanying AC adapter with each other.



## **WARNING!**

### **Impairment to hearing!**

Listening through earphones or headphones at excessive volume levels, as well as changes to the basic settings of the equaliser, drivers, software or operating system generates excessive acoustic pressure and can lead to loss of hearing.

- ▶ Before pressing play, set the volume to the lowest setting.
- ▶ Start playback and increase the volume to a comfortable level.

## **4.9. Cabling**

- Position the cables so that they cannot be stepped on or might cause a risk for tripping.
- To avoid damaging the cables, do not place any objects on them.
- Do not connect peripheral devices – such as keyboards, mouse and monitor, etc. – when the notebook is switched on to avoid damage to the notebook or the devices. Some devices may also be connected while the computer is running. This is generally the case for devices with a USB connection. In all cases, observe the relevant operating instructions.
- Maintain a distance of at least one metre from sources of high-frequency and magnetic interference (TV sets, speakers, mobile phones, DECT telephones, etc.) in order to avoid malfunctions and data loss.
- Please note that only shielded cables that are shorter than 3 metres may be connected to the external interfaces of this notebook.

- 
- Do not exchange the supplied cable for another one. Use only the supplied cable as this cable has been extensively tested in our laboratory.
  - In addition, when connecting your peripherals only use the connecting cables supplied with those devices.
  - Ensure that all connection cables are connected to their corresponding peripheral device to avoid any interference radiation. Disconnect any cables that are not required.
  - The only devices which may be connected to the notebook are those that meet the requirements set out in the EN60950 standard “Information Technology Equipment – Safety” or devices that meet the EN60065 standard “Audio, video and similar electronic apparatus – Safety requirements”.

#### **4.10. Information about the Touchpad**

- The touchpad is operated with the thumb or another finger and reacts to the energy given out by the skin. Do not use pens or other objects as these can damage your touchpad.
- Dust or grease on the touchpad can affect its sensitivity. Remove the dust or grease from the surface of the touch pad with a soft, dry and lint-free cloth.

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## 4.11. Notes on the Battery



### **WARNING!**

#### **Risk of explosion!**

There is a risk of explosion if the battery is replaced incorrectly.

- ▶ Do not heat up the battery to a temperature greater than the maximum ambient temperature stated.
- ▶ Never open the battery.
- ▶ Do not throw the battery into an open fire.
- ▶ Do not short-circuit the battery.
- ▶ Only replace with the same type of battery or with a similar type recommended by the manufacturer.
- ▶ Dispose of used batteries in accordance with the information provided by the manufacturer

To extend your battery's performance and lifespan and ensure safe operation, you should also observe the guidelines below:

- Avoid dirt and contact with electrically conductive materials or chemical substances and cleaning agents.
- Use only the supplied AC adapter to charge the battery. Make sure (via the notebook display or acoustic signal) that the battery is fully discharged before charging it again.
- Do not remove the battery while the notebook is switched on or data may be lost.
- Take care when storing the battery and when using the notebook that the contacts on the battery and the notebook are not soiled or damaged. This could cause malfunctions.
- Ensure the notebook is switched off before replacing the battery.
- If the battery is integrated into the device it cannot be readily replaced by the user themselves. In this case the battery must be replaced by a service technician.

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## 4.12. Protecting the Display

The display is the most sensitive component part of the notebook as it consists of thin glass. It can break if subjected to too much stress.

- Do not scratch the cover of the notebook, because it will not be possible to remove any scratches.
- Avoid contact between the display and hard objects (e.g. buttons, wristwatch).
- Do not place any objects on the display.
- Do not allow any objects to drop onto the display.
- Do not pour any fluids into the notebook, as this could damage it.
- Do not scratch the display with your fingernails or hard objects.
- Do not clean the display with chemical cleaning products.
- Clean the display with a soft, dry and lint-free cloth.



### **PLEASE NOTE!**

The surfaces of the device are covered in protective film to prevent scratching during production and transport. Remove the film once the device has been set up properly and before you use it.

## 5. Included with your Notebook

Please check that the contents are complete and notify us within 7 days of purchase if any of the following components are missing:

- notebook
- AC Adapter with Power Cord



### **DANGER!**

#### **Risk of suffocation!**

Packaging film can be swallowed or used improperly. Therefore, there is a risk of suffocation!

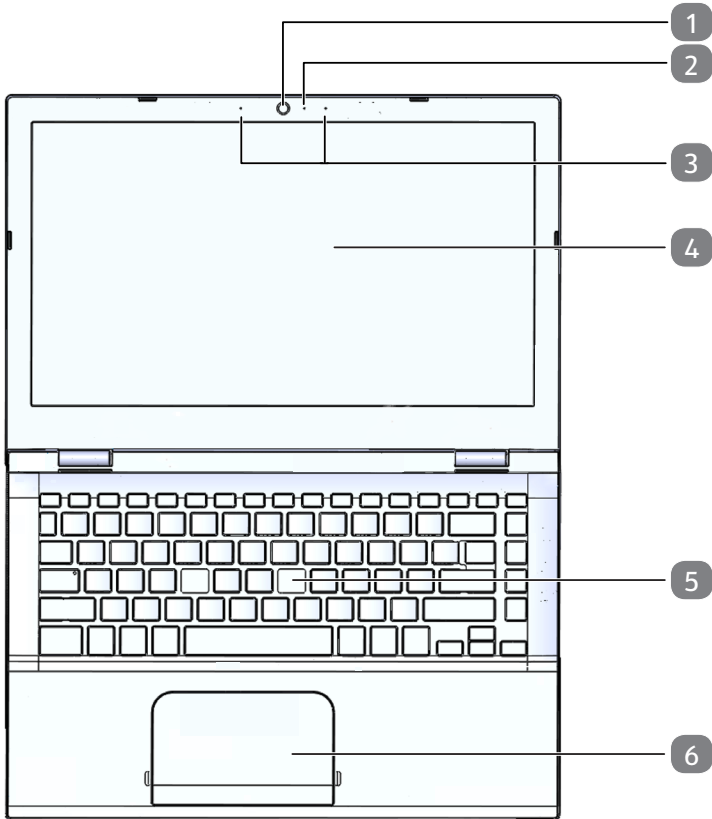
- ▶ Keep packaging material such as plastic film or plastic bags away from children.



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## 6. Views

### 6.1. Open Notebook



- 1) Webcam
- 2) Webcam Indicator
- 3) Microphone
- 4) Display
- 5) Keyboard
- 6) Touchpad

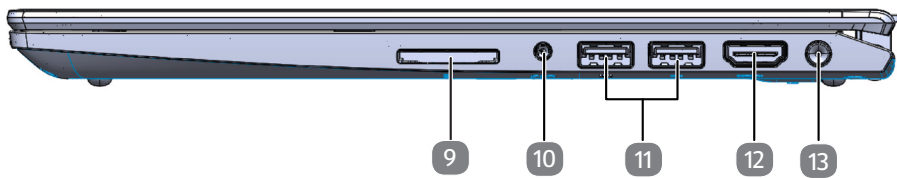
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## 6.2. Left Side



- 7) Power Socket
- 8) USB 3.1 Port (Type C)

## 6.3. Right Side



- 9) Multi Card Reader
- 10) Audio combo (audio-out & mic-in)
- 11) USB 3.0 Port (Type A)
- 12) HDMI Connector
- 13) Power ON/OFF

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## 7. Preparation for Starting-Up

To operate your notebook safely and ensure a long service life, you should read the “Operational Safety” chapter at the beginning of this manual. All operating software is already fully preinstalled on the notebook so there is no need for you to install any more drivers and you can get started right away.

- ▶ Connect the supplied AC adapter to the notebook. Next, connect the power cable to the adapter and then plug it into a power outlet.
- ▶ Open up the display to the desired position using your thumb and forefinger. The display should not be folded back by more than 120°. Always hold the display firmly by the middle when folding it back, adjusting the position and closing it. Failure to do so may damage the display. Never use force to open the display.



### PLEASE NOTE!

When first operating your notebook please ensure that the AC adapter is connected.

- ▶ Switch the notebook on by pressing the on/off switch. The notebook will now start and run through various steps.

The operating system will be loaded from the HDD/SSD. The loading process takes a little longer during the initial setup. Once all the necessary data has been entered, the operating system will be set up. The operating system is fully loaded once the Windows® start-up screen appears.



### PLEASE NOTE!

The initial installation may take a few minutes. Do not unplug the notebook from the power source or switch it off during the initial installation. This may adversely affect the installation. Do not switch off the notebook until after the installation has been completed successfully and the startup screen appears.

---

## 8. Power Supply

### 8.1. On/Off Switch

- ▶ Open the notebook and hold the on/off switch down briefly to switch the notebook on or off.

Regardless of the operating system, the notebook will switch off if the switch is held down for longer than 4 seconds continuously.



#### PLEASE NOTE

Do not switch your notebook off while the HDD/SSD is being accessed. Otherwise data may be lost. To protect the HDD/SSD, you should always wait for 5 seconds after switching off the notebook before switching it back on again.

### 8.2. AC Power

Your notebook comes with a universal AC power supply for alternating current which automatically adapts to the available power source. The following values are supported: AC 100 – 240 V~ 50/60 Hz. Observe the safety information concerning the power supply.

The adapter is connected to an AC outlet via a power cable. The adapter's DC cable is connected to the notebook.

The adapter supplies the notebook with power and also charges the battery. Your battery will also be charged while you work on your notebook with the AC adapter connected. The AC adapter also consumes power when the notebook is not connected to it. You should therefore always remove the AC adapter plug from the wall outlet when it is not connected to the notebook.



#### PLEASE NOTE!

Only use this notebook and accompanying AC adapter with each other.

---

### 8.2.1. Starting the Notebook

- ▶ Open up the display as described above and press the on/off switch.
- ▶ Follow the instructions on the screen. Step by step instructions will guide you through the process to be followed.
- ▶ The welcome procedure takes you through several screens and dialogues.
- ▶ Select your desired language and then the corresponding country settings.

#### Licence Agreement

Please read through the licence agreement carefully. It provides important legal information about the use of your software product. To view the text in full, you must slide the scroll bar downwards using the mouse until you reach the end of the document. You accept the licence agreement by checking the **I accept the agreement** radio button. Only this entitles you to use the product in accordance with the terms and conditions.

After entering a computer name you can connect your notebook to the Internet immediately on the **"Wireless"** page (if you already have an appropriate Internet connection set up).

If you choose to skip this point, you can connect to the Internet later via the Windows® interface.

If you have already set up an Internet connection, you can now log in to your notebook using a Microsoft account.

The Microsoft Store allows you to purchase new apps or update previously installed apps.

If you log in on a local account, you can set up a Microsoft account later at any time.

The following animated windows simply contain information about using the new Windows® operating system. No entries of any kind may be made during the animation. The Windows® interface appears after the login process.



#### PLEASE NOTE!

In the first few days following the initial installation, Windows® may update and configure data (e.g. with new updates) which can result in delays in the notebook shutting down and starting up. For this reason, do not switch the notebook off prematurely. This may adversely affect the installation.

---

### 8.3. General handling of rechargeable batteries

When handling rechargeable batteries, it is important to ensure that they are correctly used and charged so that the capacity of the battery is fully utilised and its service life is maintained for as long as possible. The optimal charging temperature is approx. 68 °F (20 °C). Please also take note of the safety instructions on “Safety Instructions”.

- ▶ Ensure that the rechargeable batteries are stored correctly if you are not using the device for a long period of time.
- ▶ Carry out a complete discharging and charging cycle once a month, then store the device with approx. 50% of the battery capacity. This will prevent the battery becoming full discharged and permanently damaged or no longer capable of being charged.
- ▶ The rechargeable battery/device should not be charged unattended.
- ▶ Do not position the rechargeable battery/device on sensitive or highly flammable materials during the charging process.

### 8.4. Battery Mode



#### PLEASE NOTE!

Batteries store electrical energy in their cells and then release it again as required.

Please charge and discharge the new battery completely two or three times consecutively to ensure that it reaches its optimum performance!

#### 8.4.1. Charging the Battery

The battery is charged using the AC adapter. When the AC adapter is connected (and switched on), the battery charges automatically regardless of whether or not the notebook is switched on or not. A complete charge takes a few hours with the notebook switched off. With the notebook switched on, the charging process takes significantly longer.



#### PLEASE NOTE!

The charging process is interrupted if the battery voltage or temperature gets too high.

#### 8.4.2. Discharging the Battery

Operate the notebook on battery power until it turns itself off due to low battery charge.



## PLEASE NOTE!

Be sure to save your open files promptly to prevent any data loss.

### 8.4.3. Battery Performance

The actual operating time varies depending on the configuration of the power-saving functions. Note: your notebook consumes more power when running certain applications.



## PLEASE NOTE!

If you ignore the low battery warning, your notebook will shut down.

## 8.5. Power Management (Power Options)

Your notebook offers automatic and user selectable power-saving and energy functions that can be used to optimise battery life and reduce the overall operating costs.

### 8.5.1. Energy Saving Tips

- Utilize the **Fn+F1** sleep mode keys to turn into power saving mode.
- Tune the settings in Power Options to optimise the computer's power management.
- Always disconnect the AC power cord or switch off the wall socket if the computer would be left unused for a certain time to achieve zero energy consumption.

The power management feature allows the computer to initiate a lower-power or "Sleep" mode after a period of user inactivity.

To take advantage of these potential energy savings, the power management feature has been preset to behave in the following ways when the system is operating on AC power:

- Turn off the display after 10 minutes
- Initiate Sleep after 30 minutes

when the system is operating on DC power:

- Turn off the display after 5 minutes
- Initiate Sleep after 15 minutes

The notebook exits Sleep when the On/Off button is pressed.

### 8.5.2. ECO Mode

You will be able to save energy and extend the running time of your battery by deliberately activating functions. The ECO mode is switched on by means of the **Fn + F4** key combination.

---

## 9. Display

### 9.1. Opening and Closing the Display

The special design of the display hinges keeps the display closed without the need for an additional catch.

- ▶ To open the notebook, fold the display up to the desired position using your thumb and forefinger.



#### **PLEASE NOTE!**

#### **Risk of damage!**

Forcibly opening up the screen may damage the notebook.

- ▶ Always hold the display firmly in the middle when folding it open, adjusting the position and closing it.
- ▶ Do not fold open the display by an angle of more than 120°.

Opening and closing the display can be assigned different functions in the power options.

### 9.2. Connecting an External Monitor

The Notebook has an HDMI port for an external monitor.

- ▶ Shut down your Notebook correctly.
- ▶ Plug the external monitor's signal cable (not included) into the HDMI socket on the Notebook.
- ▶ Connect the external monitor to the wall outlet and switch it on.
- ▶ Now switch your Notebook on.

## 10. Data Input

### 10.1. Keyboard

The double assignment of certain keys means that the range of functions available to you is the same as on a conventional Windows keyboard. Some functions are entered using the **Fn** key (standard on most notebooks).

#### 10.1.1. Specific Keyboard Shortcuts

	Description
Fn + F1	Sleep



	Description
<b>Fn + F2</b>	<b>Airplane mode</b> Switches the airplane mode on or off.
<b>Fn + F4</b>	<b>ECO mode</b> By using this key combination you open the menu of the ECO mode.
<b>Fn + F5</b>	<b>Brightness down</b> Reduces the brightness of the display.
<b>Fn + F6</b>	<b>Brightness up</b> Increases the brightness of the display.
<b>Fn + F7</b>	<b>Background lighting</b> Turns off background lighting for the integrated display to save power. The lighting is turned back on by pressing <b>Fn + F7</b> .
<b>Fn + F8</b>	<b>Display</b> Switches the screen display between LCD, external display and duplicate display.
<b>Fn + F9</b>	<b>Touchpad</b> Switches the touchpad on and off.
<b>Fn + F10</b>	<b>Mute</b> Switches the sound on or off.
<b>Fn + F11</b>	<b>Volume down</b> Decreases the playback volume.
<b>Fn + F12</b>	<b>Volume up</b> Increases the playback volume.
<b>Fn + Z</b>	<b>Keyboard lighting down</b> Reduces the lightning of the keyboard.
<b>Fn + X</b>	<b>Keyboard lighting up</b> Increases the lightning of the keyboard.

---

## 10.2. Touchpad



### PLEASE NOTE!

#### Risk of damage!

If unsuitable objects are used to control the device, this could permanently damage the touchpad.

- ▶ Do not use any sharp objects (e.g. a pen).

## 11. Sound System

Your notebook comes with a high-definition audio system with 2 speakers (Dolby®). Personal settings can be configured via the Dolby menu under the loudspeaker properties. This ensures optimum support for all current programs and games.

### 11.1. External Audio Connections

Your Notebook has an integrated stereo speaker so you can always reproduce sound without additional devices. Using the external connections provides you with an ideal opportunity to connect your Notebook to external devices.

The **Fn+F12** and **Fn+F12** keyboard shortcut enables you to adjust the volume.



### WARNING!

#### Impairment to hearing!

Listening through earphones or headphones at excessive volume levels, as well as changes to the basic settings of the equaliser, drivers, software or operating system generates excessive acoustic pressure and can lead to loss of hearing.

- ▶ Before pressing play, set the volume to the lowest setting.
- ▶ Start playback and increase the volume to a comfortable level.

---

\*Dolby is a registered trademark of Dolby Laboratories

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## 12. Network Operation

### 12.1. Wi-Fi (Wireless Network)

This function enables you to establish a network connection to a corresponding remote station. Please read about the necessary requirements. The Wi-Fi function is enabled and disabled via the Windows® menu and is activated by default.



#### PLEASE NOTE!

Do not operate the Wi-Fi function in locations (e.g.: hospitals, airplanes, etc.) where there is sensitive equipment. Do not switch the device unless you are sure it will cause no interference.

#### 12.1.1. Requirements

A so called Wi-Fi access point may be used as a remote station. A Wi-Fi access point is a radio transmitting device that communicates with your Notebook and controls access to the connected network.

Wi-Fi access points are frequently found in large offices, airports, train stations, universities or Internet cafés. They provide access to particular services and networks or to the Internet.

Access permissions are generally necessary and often result in usage charges.

Access points often have built-in DSL modems. These so called routers establish the connection to the existing DSL Internet connection and the Wi-Fi.

A connection can also be established to another end device with Wi-Fi functionality without an access point. Without a router, however, the network is restricted to those devices directly connected to it.

If encryption is used for the transfer, the same procedure must be used for all devices. Encryption is a procedure to protect the network from unauthorised access.

The transfer speed can vary depending on the distance and the number of users accessing the remote station.

### 12.2. Bluetooth

Bluetooth technology is used to wirelessly bridge short distances. Bluetooth devices transfer data via radio so that computers, mobile phones, printers, keyboards, mice and other devices can communicate with one another wirelessly. Bluetooth wireless technology has numerous possible applications. A few of them are listed below:

- Creating a wireless Internet connection using a mobile phone.
- Transferring files between computers or between a computer and another device.
- Printing using a Bluetooth printer.
- Using a Bluetooth keyboard and mouse.
- Connecting to a PAN (Personal Area Network).

---

The Bluetooth wireless technology data transfer speed can vary depending on the device or environmental factors. Data can be transferred through walls, jacket pockets and briefcases using a Bluetooth device. The transfer between Bluetooth devices occurs at the high frequency of 2.4 Gigahertz (GHz).



### **PLEASE NOTE!**

Do not operate the Bluetooth function in locations (e.g.: hospitals, aeroplanes, etc.) where there is sensitive equipment. Do not switch the device unless you are sure it will cause no interference.

## **12.3. Airplane Mode**

In flight mode, all wireless connections (e.g. Wi-Fi, Bluetooth) are disabled. The airplane mode is disabled by default to ensure that all wireless connections are available. By using the key combination **Fn + F2** you can switch the airplane mode on or off.

## **13. Multi Card Reader**

Memory cards are media that are used, e.g. in the field of digital photography. The shape and capacity of a memory card can vary depending on the manufacturer.

You can use the following types of memory card:

- MMC, SD, SDHC, SDXC



### **PLEASE NOTE!**

#### **Risk of damage!**

Incorrectly inserting the memory card may damage the device.

- ▶ Slide the memory card into the card slot and make sure that the contacts face downwards.

## **13.1. Inserting a Memory Card**

- ▶ Slide the memory card in as far as it will go.

## **13.2. Removing Memory Cards**

- ▶ To remove memory cards, first push these into the socket to release the safety catch.
- ▶ Now pull the card out of the slot and store it properly.

---

## 14. USB Port

The universal serial bus is a standard for connecting input devices, scanners and other peripherals. The USB 3.0 ports are fully backwards compatible.

Your Notebook has **1 USB 3.1 port (type C) and 2 USB 3.0 ports (type A)**.



### PLEASE NOTE!

Due to the arrangement of the contacts, the plug will only fit into the socket in one position (exception USB type C). Ensure that the plug and the port fit together precisely in order to avoid any damage to the contacts. Where possible, always connect your USB devices to the same port that they were originally installed on. Otherwise they will be assigned a new ID and the drivers will need to be reinstalled.

## 15. Securing Your Notebook

### 15.1. Password Setting (Power-on)

You can protect your notebook against unauthorised use with a power-on password. On switching on the notebook, a password prompt will appear on the screen. The password is set up in the **UEFI configuration**.



### PLEASE NOTE!

Keep your password in a safe place. If you forget your password, you have no way of deleting it. If this happens, contact your service centre.

You can also use the Windows® security options to protect your data against unauthorised access.

---

## 16. Resetting the notebook to its Factory Settings

Depending on the features of your notebook, use either Cyberlink PowerRecover or the Windows system recovery options if your system fails to respond as normal and a system recovery becomes necessary.

### 16.1. System recovery with PowerRecover (optional)

In the event of problems with the installation or other software problems which make it necessary to reinstall the software, Windows® offers three options for reinstalling Windows® on your notebook.

First ensure that you have backed up all important data and programs.

#### 16.1.1. Running System Restore

- ▶ After restarting, press the **F11** key or start up the notebook with the **F11 key** held down to launch **PowerRecover**.

or

- ▶ Click the **PowerRecover** Windows® desktop app to run the program from the Windows® desktop.

You will be offered 3 possible options:

- **Burn Drivers and Tools to an Optical disc**

Create a support disc

- **Refresh your PC without affecting your files**

Update your notebook without deleting your data.

- **Restore**

Choose between two recovery options:

- **Restore to HDD/SSD – no backup of user data**

All data on the notebook will be permanently deleted.

The factory settings will be restored.

- **Restore to HDD/SSD – with backed up user data**

The factory settings will be restored and all user data under **C:\USERS** will be backed up.



### **PLEASE NOTE!**

Always perform any type of recovery using AC power. The recovery process takes a long time when you select the option to back up user data. Only the data located in the folder C:\USERS will be backed up. All other data will be deleted. It is therefore important to perform regular data backups to external data media. We do not accept any liability for claims for compensation arising from the loss of data or any consequential damages incurred.

- ▶ Click **Next** and follow the on screen instructions to restore the factory settings.



### **PLEASE NOTE!**

If your system does not start the PowerRecover program when the **F11** button is pressed then it uses the Windows Recovery options; in this case, read the information in the chapter “System restore with Windows Recovery Options”.

## **16.2. System restore with Windows Recovery Options**

If you experience problems with your device, you can refresh or reset it. Windows is reinstalled when you refresh your device. Your personal files and settings are retained.

Windows is also reinstalled when you reset your device. However, your files, settings and apps – except for the apps pre-installed on the device – are deleted.



### **NOTICE!**

If your notebook does not start properly three times in a row, the Windows recovery menu automatically appears.

---

### 16.2.1. How to refresh your device

- ▶ Open the start menu.
- ▶ Tap or click on the option **All apps**.
- ▶ Select the **Settings** app from the list.
- ▶ Tap or click on **Update & Security**.
- ▶ Tap or click on the menu option **Recovery**.
- ▶ Tap or click on **Get started**.
- ▶ A dialogue box will now open, select the recovery option **Keep my files** to refresh your notebook.

### 16.2.2. How to reset your device

- ▶ Open the start menu.
- ▶ Tap or click on the option **All apps**.
- ▶ Select the **Settings** app from the list.
- ▶ Tap or click on **Update & Security**.
- ▶ Tap or click on the menu option **Recovery**.
- ▶ Tap or click on **Get started**.
- ▶ A dialogue box will now open, select the recovery option **Remove everything** to completely reinstall Windows.




#### NOTICE!

Always perform any type of recovery using AC power.



#### NOTICE!

If you have forgotten the Windows password for your device, you can also restore the notebook from the login screen after rebooting the device.

To do this, hold down the Shift key while on the login screen and then select **Power**  > **Restart** in the bottom right. After rebooting the device, select **Troubleshoot** > **Reset this PC**.



---

## 17. UEFI Configuration

The UEFI configuration (basic hardware configuration of your system) provides you with a number of options for the configuration and operation of your notebook. For example, you can modify the operating mode for interfaces, security features or power supply management. The notebook has already been configured by the manufacturer to ensure optimum operation.



### PLEASE NOTE!

Please only change settings where strictly necessary and if you are familiar with the configuration options.

### 17.1. Executing the UEFI Configuration

You can only run the configuration program upon system startup. If the notebook has already started up, switch it off and restart it.

- ▶ Press the **F2** key to run the **UEFI configuration**.

---

## 18. FAQs – Frequently Asked Questions

### How do I activate Windows®?

- Windows® is activated automatically as soon as an Internet connection is established.

### When is restoring factory settings recommended?

- This method should only be selected as a last resort. Read about the alternatives in the **System recovery** section.

### How do I perform a data backup?

- Perform a backup or backup synchronisation of selected data onto external media to familiarise yourself with the technology. A backup is of no use if you are unable to recover the data or if the medium is faulty or is no longer available.

### Why do I need to reinstall my USB device even though I have already done it?

- If the device is not operated on the same USB port as the one it was installed in, it automatically receives a new identifier. The operating system then treats it like a new device and tries to reinstall it.
- Use the installed driver or connect the device to the port on which it was originally installed.

### The notebook will not switch on.

- ▶ If the notebook is in battery mode, connect the notebook to the AC adapter and check that the battery is charged or being charged.
- ▶ If you are already operating the notebook using the AC adapter, disconnect the adapter plug from the outlet and connect an electrical appliance such as a lamp to the same outlet to test it. If the lamp does not work either, seek the advice of an electrician.

### The screen is black.

- This fault can have various causes:
  - The operating light (on/off switch) does not light up and the Notebook is in hibernation.

#### **Solution:**

Press the on/off switch.

- The sleep light is flashing. The Notebook is in sleep mode.

#### **Solution:**

Press the on/off switch.

- The background lighting has been disabled using the **Fn+F7** keyboard shortcut.

#### **Solution:**

Reactivate the background lighting by pressing **Fn+F7** again.

### The Notebook turns itself off during operation.

- ▶ The battery may be fully discharged. Plug the Notebook in using the AC adapter and charge the battery.

## The Notebook cannot be switched on.

- ▶ If you are running the Notebook on batteries, check that they have been inserted correctly and are fully charged.

## The WLAN/Bluetooth connections do not work.

- ▶ Check whether airplane mode is disabled.

## The touchpad is not working.

- ▶ To activate the touchpad, press the **Fn+F9** keyboard shortcut.

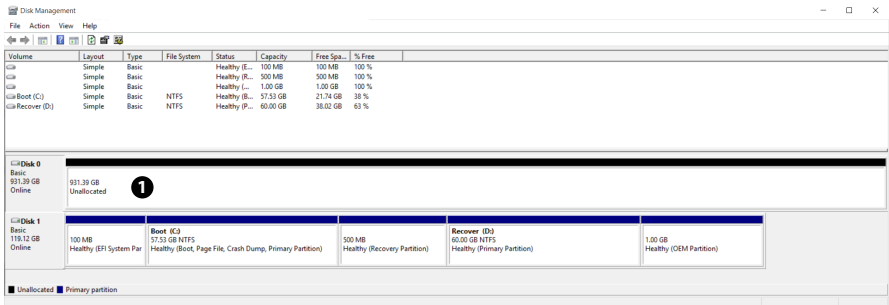
## Apps (e.g. the weather app) cannot be displayed as live tiles.

- ▶ Check the date, time zone and time.

## Problem recognising an additional hard drive

If you add an additional hard drive to your device, the drive may not be immediately visible under Windows. If this is the case, proceed as follows:

- ▶ Right click on the **Start button**.
- ▶ Then left click on **Disk Management** and confirm the window that now opens with **OK**.
- ▶ Maximise the next window so that it is easier to work in it.



In the lower part of the window ❶ you can now see the additional hard drive.

- ▶ Click with the right mouse button in the area highlighted above ❶.
  - ▶ Select the first option shown and confirm your selection by clicking the left mouse button.
  - ▶ Now keep clicking on **Next** until **Finish** appears and click on it to confirm.
- The hard drive will be visible in Windows Explorer and available for use after a few seconds.

---

## **19. Customer Service**

### **19.1. What To Do in Case of Hardware Problems**

Malfunctions can sometimes have quite trivial causes, but they may also be the result of defective components. We have included a brief troubleshooting guide below which may help to solve any problems.

If these tips don't do the trick, then we'll be more than pleased to help you out. Just give us a call!

### **19.2. Find the Cause**

Start by carefully checking all the cable connections. If the notebook is connected to peripheral devices, check all the cable connections here too.

### **19.3. Do You Need More Help?**

You've checked through the suggestions in the previous section and you're still having problems with your device? Then call our hotline or contact us at [www.medion.com](http://www.medion.com). We'll be glad to help you.

Before contacting your technology centre, however, prepare the following information:

- Have you made any upgrades or modifications to the initial configuration?
- What is the model number of your notebook? (model number to be found on the rating plate of your product)
- What peripheral devices do you use?
- What messages, if any, appear?
- What software were you using when the problem occurred?
- What steps have you already taken to try and rectify the problem?

### **19.4. Driver Support**

The system has been thoroughly and successfully tested with the installed drivers in our test laboratory. It is normal in the computer sector, however, for the drivers to need updating from time to time. This is because there may be compatibility problems with other components (programs, devices) which have not yet been tested. You can find current drivers on the Internet at the following address:

<http://www.medion.com>

Please use the service address for the country where the device was purchased.

---

## 19.5. Transport

Please note the following information if you wish to transport the Notebook:

- ▶ Switch the notebook off.
- ▶ After transporting the notebook, wait until the appliance has reached room temperature before switching it on. Large changes in temperature or fluctuations in humidity can cause moisture build-up within the notebook due to condensation. This can cause an electrical short circuit.
- ▶ Always use a notebook carrying case to protect the notebook from dirt, moisture, vibrations and scratches.
- ▶ Always use the original cardboard packaging to ship your notebook and obtain advice on this from your carrier.
- ▶ Always charge your battery fully before embarking on longer trips and do not forget to take along your AC adapter.
- ▶ Find out about the power and communication options available in your destination before travelling.
- ▶ Where necessary, purchase the required power before departure.
- ▶ When going through the hand luggage check at the airport it is recommended that you send the notebook and all magnetic storage media (e. g. external hard drives) through the x-ray facility (the device that scans your bags). Avoid the magnetic sensor (the structure that you walk through) or the magnetic hand scanner (the manual device used by security personnel) as this may destroy your data, among other things.

## 19.6. Maintenance

None of the parts inside the notebook housing require cleaning or maintenance.

- ▶ Always unplug the device, disconnect all cables and remove the battery before cleaning.
- ▶ Clean the notebook with a damp, lint-free cloth.
- ▶ Do not use solvents, corrosive or aerosol-based detergents to clean the device.



### **PLEASE NOTE!**

#### **Risk of damage!**

To avoid damaging the device, never allow the plug contacts to come into contact with water.

- ▶ If this nevertheless happens, it is essential that the plug contacts are rubbed dry before using the device again.

---

## 20. Upgrading/Modifying and Repair

Upgrades and modifications to your notebook should only be carried out by qualified specialists. If you do not have the necessary qualifications, have the work carried out by a qualified service technician. Please contact your customer service department if you have technical problems with your notebook.

If a repair must be carried out, please contact only our authorised service partners.

### 20.1. Notes for Service Technicians

- ▶ Only service technicians may open up the notebook housing or upgrade or modify your notebook.
- ▶ Use only original replacement parts.
- ▶ Before opening the housing, disconnect all power and connecting cables. If the notebook is not disconnected from the power supply before being opened, there is a risk that components could be damaged.
- ▶ Internal components of the notebook may be damaged by electrostatic discharge (ESD). Carry out repairs, as well as system enhancements or modifications, at an ESD workplace. If such a workplace is not available, wear an antistatic cuff or ensure you are touching an earthed, metallic object. We will charge for any repairs to damage caused by incorrect handling.

## 21. Recycling and Disposal

Should you have any questions concerning the disposal please contact your dealer or customer service.



### Packaging

Your device has been packaged to protect it against transportation damage. Packaging is raw material and can be re-used or added to the recycling system.



### Device

The device is fitted with an integrated battery. At the end of its operating life, do not dispose of the device with your ordinary household trash. Consult your local authority to find out about collection centres for environmentally sound disposal of electrical and electronic scrap.

---

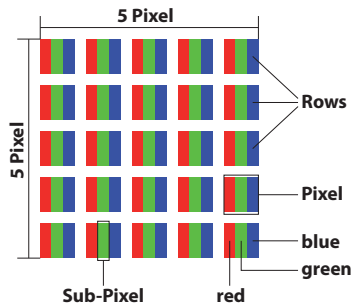
## 22. European EN ISO 9241-307 Class II Standard

Due to the very high number of transistors and the associated extremely complex manufacturing processes used, occasionally one or more pixels can fail or become incorrectly controlled.

In the past, there were a number of approaches for defining the permitted number of pixel defects. However, these approaches were mostly very complicated and varied from one manufacturer to the next. When handling warranty issues for all of its display products, MEDION therefore adheres to the strict and transparent requirements of the standard **EN ISO 9241-307, Class II**; which has been briefly summarised below.

The **EN ISO 9241-307** standard defines, amongst other things, the generally applicable guidelines relating to pixel defects. Pixel defects are categorised into four fault classes and three defect types. Every individual pixel consists of three sub-pixels, each of which is assigned a basic colour (red, green, blue).

### Pixel structure



### Pixel defect types:

- Type 1:  
permanently illuminated pixel (bright, white dot) even when not activated. A white pixel occurs due to the illumination of all three sub-pixels.
- Type 2:  
non-illuminated pixel (dark, black dot) even when activated.
- Type 3:  
abnormal or faulty red, green or blue sub-pixel (e.g. permanently illuminated at half brightness, one colour not illuminated, flashing or flickering but not type 1 or 2)

Supplement: Type 3 cluster (= failure of two or more sub-pixels within a 5 x 5 pixel block). A cluster is a field of 5 x 5 pixels (15 x 5 sub-pixels).

---

**N ISO 9241-307, error class II**

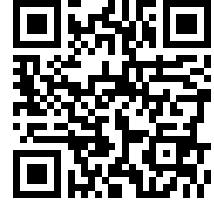
<b>Resolution</b>	<b>Type 1</b>	<b>Type 2</b>	<b>Type 3</b>	<b>Cluster Type 1, type 2</b>	<b>Cluster Type 3</b>
1024 x 768	2	2	4	0	2
1280 x 800	3	3	6	0	3
1280 x 854	3	3	6	0	3
1280 x 1024	3	3	7	0	3
1366 x 768	3	3	7	0	3
1400 x 1050	3	3	8	0	3
1600 x 900	3	3	8	0	3
1920 x 1080	4	4	9	0	3
1920 x 1200	4	4	9	0	3



---

## 23. Legal notice

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**Am Zehnthof 77**  
**45307 Essen**  
**Germany**

The operating manual can be reordered via the service hotline and is available for  
download via the service portal at [www.medion.com/gb/service/start/](http://www.medion.com/gb/service/start/).  
You can also scan the QR code above and download the operating manual onto  
your mobile device via the service portal.

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## 24. Index

<b>B</b>	
Battery Mode .....	22
Battery Performance .....	23
Charging the Battery .....	22
Discharging the Battery .....	22
Bluetooth.....	27
<b>C</b>	
Card Reader .....	28
Inserting a Memory Card.....	28
Removing a Memory Card .....	28
Connecting .....	12
Cabling .....	13
Power Supply .....	12
Connecting an External Monitor .....	24
Customer Service .....	36
Find the Cause .....	36
<b>D</b>	
Data backup .....	9
Declaration of Conformity .....	5
Display .....	16, 17
Opening and Closing .....	24
Disposal.....	38
Driver Support.....	36
<b>E</b>	
ECO Function .....	23
Energy Saving Tips .....	23
Environmental Requirements .....	10
Ergonomics.....	11
<b>F</b>	
Factory Settings .....	30
FAQ – Frequently Asked Questions.....	34
<b>I</b>	
Included with your Notebook.....	16
<b>K</b>	
Keyboard .....	24
Shortcuts .....	24
<b>L</b>	
Licence Agreement.....	21
<b>M</b>	
Maintenance .....	37

<b>N</b>	
Network Operation.....	27
Requirements.....	27
Wi-Fi (Wireless Network) .....	27
Notes for Service Technicians .....	38
<b>O</b>	
Operational Safety .....	7
<b>P</b>	
Pixel Defect Types.....	39
Power Management (Power Options) .....	23
Power Supply .....	20
On/Off Switch .....	20
Preparation for Starting-Up .....	19
Proper Use.....	5
<b>R</b>	
Recycling .....	38
Repair .....	38
Restore .....	30
Running System Restore.....	30
<b>S</b>	
Securing Your Notebook.....	29
Password Setting (Power-on) .....	29
Setup Location .....	9
Sound System.....	26
External Audio Connections.....	26
Starting the Notebook.....	21
<b>T</b>	
Touchpad.....	14, 26
Transport .....	37
<b>U</b>	
UEFI Configuration.....	33
Upgrading/Modifying.....	38
USB Port .....	29
<b>V</b>	
Views.....	17